

# CÉLINE CONCIERGE

Your Hospitality Expert in All Things Parisian

CLIENT KIT2025

## Bonjour, my name is Céline.

Along with my team, we are a private, bilingual concierge service specializing in authentic luxury experiences and lifestyle needs for expats, travelers, and locals.

For visitors, we demystify Paris and help you experience the best of French culture, from food and wine to museums and monuments. We believe the best way to see Paris is through local eyes.

For locals, our services help you make the most of your time. Whether it be Property Management, Personal Assistance, or Concierge services, nothing is too big or too small.

In essence, we make things happen, so let us assist you today!



Paris inspired me, enchanted me – so many things to see, places to go, things to discover – that I decided to go there and I never left.

-Céline Flores-Tavukcuoglu, CEO & Founder of Céline Concierge

If you dream of exploring or moving to Paris - DO IT!

I would love to help you realize your dream!

### CLIENT LOVE

"I feel complete peace that everything related to our Paris property is being managed with excellence. Details of our pied-à-terre in Paris never even cross my mind, other than daydreaming about the next time we can return... with our apartment cleaned, prepped and stocked full of our favorite treats from Céline!"

-Holly Christine Hayes, Founder + CEO Sanctuary Project "You made everything so much easier for me, especially the first week or so moving in. In what can be a very lonely and confusing and isolating experience, just knowing that I had someone who could help me figure out any detail that confused me at any point... you made such a huge difference."

-John Arndt, Music Producer + Composer The Brilliance



# CONCIERGE SERVICES

# **Trip Planning**

Starting at 100€ / hour, subject to a one-time initiation fee of 396€

# **Experience Curation**

Starting at 763€ for a 1-day bespoke itinerary Starting at 2563€ for a 7-day bespoke itinerary

# LIFESTYLE SERVICES

# **Property Management**

Starting at 510€ / month Key-holding available from 85€ / month

# Relocation Expertise

Starting at 100€ / hour, subject to a one-time initiation fee of 396€

# Personal Assistance

Starting at 500€, established based on specific requirements of each request



Paris, France



+33 (0)9 78 80 54 59



bonjour@celineconcierge.com











#### TRIP PLANNING

Don't know where to begin planning your trip? We can help!

Do less planning and more exploring! We organize your travel arrangements before you ever step off the plane.

We possess the savoir-faire to get you from point A to point B most efficiently.

#### **How We Can Help:**

- · Car Hire
- Train & Flight Reservations
   Restaurant Reservations
  - Hotel Reservation
- Opera & Theater Tickets
  - Chauffeur Hire
  - Museum Passes
    - Private Tours
- Museum Exhibitions & Tours
  - - Sporting Events
      - VIP Tickets
    - Travel Budget
    - Event Planning
      - River Cruises
    - · Special Occasions

- · Roland Garros Tickets
- PSG Football Tickets
  - Concert Tickets
- · Christmas Planning
- New Year's Eve Planning

Starting at 100€ / hour, subject to a one-time initiation fee of 396€.

#### CLIENT LOVE

"Céline helped us craft a schedule that made for a lifetime of memories. She secured reservations on our behalf in just the right places. Her ability to also offer local tour guides and transportation services was also impressive. She was patient with us and took her time to understand what we wanted to take away from the trip."

- JAIME P.

"I asked Céline to book us great lunch places during Paris fashion week. Even though it seemed like a lot of good restaurants were booked out, she managed to get us into hotspots.

> Happy to work with her again!" -CLAUDIA B.



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#### EXPERIENCE CURATION

Experience the Paris of your dreams!

Do you want a real Parisian experience, going where the locals go and avoiding the common tourist traps?

We can design and personalize an itinerary that allows you to do it all! Let us make your dreams a reality by providing you with everything you need to make the most of this wonderful city. All you will need to do is show up!

#### How We Can Help:

- - Food Tours
  - Secret Tours
  - Day Trips
  - Speakeasy Bar Tours
- Concerts Off-the-Beaten-Path
  - One-of-a-Kind Experiences
- Personalized Itineraries
   Access to Museum After-Hours
  - Personalized Paris Photoshoots
    - Engagement Photoshoots
      - Wedding Proposals
        - Art Classes
        - Wine Tours
      - Personal Masseuse

- · Cooking Classes
  - Private Chefs
- Opera Tickets
- Exclusive Tour of Versailles
  - · Engaging Scavenger Hunts
    - · Spa Reservations

\*Itinerary and Photoshoot starting rates are for two guests, please ask for a quote for additional parties

#### CLIENT LOVE

"I am so thankful for Céline. My mom's birthday was the 14th of July and she organized an exquisite evening boat ride, a 5-course meal, and chauffeur with flowers and champagne. She took care of all the organization for us, we felt so taken care of.

I recommend her services to everyone."

-ALEYNA M.

"I am so thrilled to have found Céline! **She** arranged everything for us... she created the most amazing itinerary that was completely incredible and stress-free. It was a trip of a LIFETIME and we credit that to her. If you are here looking to find out if you should use her services, please know that you need to look no further. Run, don't walk to hire her!"

-JENNIFER S.



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#### PROPERTY MANAGEMENT

When you own a place in Paris, the list of things to manage never ends!

That's why you need a ready-when-you-are resource, someone that thinks ahead and anticipates your needs so you can come and go as you please.

Whether it's tending to your pied-à-terre, key holding, phone & internet set-up, home maintenance, or cleaning services, we turn your to-do's into DONE!

#### How We Can Help:

- Key Holding
- · Cleaning & Housekeeping Services
- · On-Call Local Assistance
- Phone & Internet Plan Set-Up
- Home Maintenance
- Home Administrative Assistance
- Monthly & Bi-Monthly Regulatory Visits
- Gas & Electricity Set-Up Long-Stay Accommodations
- · Alarm and Security Set Up · Short-Stay Accommodations
- Management of Home Renovations
- Home Renovation Estimates
- Attending Yearly Building Management Meetings

Monthly Property Management Service starting at 510 € per month\*

\*For custom property management services for your Paris home, Contact Us for a quote, today!

#### CLIENT LOVE

"I had problems with my apartment while being abroad, and needed someone to look at it and coordinate work.

They sent me regular updates and pictures of the work in the apartment while it was happening. I strongly recommend their wonderful service to anyone who lives abroad and needs help back home!"

-LOUISE G.

"My husband and I inherited a family home and we needed Céline's organizational expertise and cleaning skills to help us conquer this endeavor.

A task that would have taken me weeks was accomplished in two days! Céline is super driven, efficient, friendly, and understanding."

-DANIELLE D-G.



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#### RELOCATION EXPERTISE

You're moving to Paris, but need help getting started, finding your feet? We're here for that, too!

Make Paris feel like home before you even arrive! We help you master the logistics of moving to a brand new city, from finding a flat, picking up keys, and stocking groceries before you arrive, to recommendations for moving companies, cleaning services, and quality childcare.

#### **How We Can Help:**

- Organizing Relocation Logistics Hiring and Managing Moving Companies
- Key Holding, Pick-Ups & Deliveries Guidance with French paperwork, Visas, Work Permits
- Scouting & Finding Accommodation
- Cleaning Services
- Health Care Visit Assistance
  - Miscellaneous Errands
- Luggage Shipping & Delivery
  - · Setting up Home Phone & Internet plans
- Hiring Local Drivers Hiring Local Babysitters & **Nannies** 
  - · Pre-Arrival Groceries

Starting at 100€ / hour, subject to a one-time initiation fee of 396€

\*For a custom quote for your Paris move, Contact Us for a quote, today!

#### CLIENT LOVE

"Céline has been amazing!

From coordinating a complicated move to managing my Parisian apartment - she is just a gem. Installing an alarm, fixing the internet, catching a leak, taking deliveries, having the place cleaned, and checking up on it while I'm away - those are just a few things that give me peace of mind. I'm so thankful for her help and advice. She's the best."

-MARTA H.

"I was able to get on with my life in the States and take care of some professional tasks on this side of the pond while Céline took care of everything on the other side."

-ERIC D.



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#### PERSONAL ASSISTANCE

Do you need help managing your personal affairs while in Paris?

From running miscellaneous errands to assisting with the day-to-day operations of your business trip, we are your trusted personal resource. Let us handle everything from A to Z so you can be free to focus on what matters most as you visit the City of Light.

#### **How We Can Help:**

- Organizing Logistics
- · Bilingual Assistance & Translation Services
- Organizing Family Needs
- · Conference Rooms & Venue Reservations
- Restaurant Reservations
  - Shipping & Delivery Requests
  - Personal Shopping
  - Private Chauffeurs
- Miscellaneous Errands
- Scheduling & Coordinating **Business Meetings** 
  - Hiring Local Babysitters & Nannies
- · Day-to-Day Operations · Home Cleaning & Housekeeping

 Starting at 500€, established based on specific requirements of each request

\*For a custom quote for your Paris business trip, <u>Contact Us</u> for a quote, today!

#### CLIENT LOVE

"I have been working with Céline Concierge for the past 5 months while I work in Paris. The team is an excellent resource, they are responsive, very professional, and able to provide really great suggestions about the latest experiences to immerse yourself in while you are in Paris. I highly recommend them for any of your needs in Paris - personal or professional - you will not be disappointed!"

-KELLY C.

"My experience working with the Céline Concierge team was excellent!

They go above and beyond to understand exactly what you need and are extremely helpful and responsive during every step of the process."

-JACK S.



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# SHORT-STAY SERVICES

#### **Private Chauffeurs**

Transfers from CDG or ORY airports to anywhere in Paris (Mercedes Class E and V available): starting from <u>226.80 € (E)</u> or <u>245.70 € (V)</u>

Transfers from a train station to anywhere in Paris: starting from 151.20 €

On-Demand Service (min. 4 hours): 151.20 €/ hour

\*Cancellations must be made 48 hours in advance

#### **VIP Airport** Greeters

VIP Airport Greeter for up to 4 adults & up to 4 large suitcases (ORL & CDG airports)

283.50 € per greeting or transfer

\*Each extra suitcase +15,74 € \*\*Each extra person +47,25 €

#### Miscellaneous Errands & Pre-Arrival Grocery **Purchase**

Have odd errands run and/or groceries purchased and delivered to your apartment before your arrival.

> (up to 25 items): 135 € (up to 50 items): 265 €

\*Grocery purchases invoiced separately

### Housekeeping Services

37 € / hour, Monday to Saturday, 9am to 5pm.

41 € / hour for late, and/or Last-Minute Housekeeping (within less than 24 hours notice), or carried out on bank holidays or Sundays.

> \*Minimum of 2 hours per cleaning per request. Daily & Weekly Service available

### Remote Concierge Services

Need a hand with something? Let us take care of it for you remotely.

Starting at 500€ for 3 hours of remote work and one call-out within Paris

#### **Restaurant Reservations**

Reservation of specific restaurants (chosen by the client)

2-4 Restaurants: 85 € 8 Restaurants: 165 €

6 Restaurants: 125 € 10 Restaurants: 210 €

Personalized restaurant recommendations available upon request -Ouote on demand

### **Inquiry Fee**

Needing quick information, answers to your questions, or initial support as you prepare for your stay in Paris?

150 € (max. 45 mins)

Last Minute (within 48 hours or less): 225 € (max. 45 mins)

# Paris Highlights Package

Louvre + Arc de Triomphe + Eiffel Tower

Quote on demand & based on availability

#### **Private Tours**

Wine Tasting Tours and Visits | Versailles Champagne | Bordeaux | Giverny Normandie Regions | or elsewhere...

Ouote on demand



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